

RIVERS END OUTFITTERS LLC'S GENERAL TERMS AND CONDITIONS

PAYMENT:

We accept all major credit cards, cash, check, Venmo, PayPal & Zelle. We do not accept temporary checks. Checks are accepted only with proper identification.

DEPOSIT:

A 25% deposit is required in advance of arrival (50% if booked less than a week, 100% less than 48 hours) to hold the reservation. Please call me at your convenience with your credit card information or please complete the Credit Card Authorization form. You can send a check made out to Rivers End Outfitters LLC to 123 Bradley Place, Belle Chasse, LA 70037. **Venmo, PayPal or Zelle: Contact Dana for details.** Please reference the confirmation number on the check or Venmo transaction. The balance will be charged with the card on file upon departure unless you wish to pay via check, cash, Venmo. Groups of 10 or more with lodging & fishing combined there will be a 50% deposit due. **There is a 4% charge for all credit card & PayPal transactions. 2% for all E-Check payments.**

CANCELLATION: If for any reason you wish to cancel the reservation your deposit will be refunded if you notify River End Outfitters at least 30 days (4 weeks) in advance of expected arrival. Failure to give proper notification will result in the following charges:

NO REFUND after 30 days on 25% deposit (but can be applied to a future trip, but taken within 6 months)

50% of total reservation if cancelled 7 days (1 week) prior to expected arrival

100% of total reservation if cancelled less than 2 days (48 hours) or day of expected arrival

YOU WILL NOT BE ABLE TO APPLY THE 50% or 100% PAYMENT TO A FUTURE TRIP

If your trip is canceled due to weather you can apply the deposit to a future trip or we can refund your deposit.

If you cancel, please make sure you have confirmation from River End Outfitters via email or text.

Telephone messages or conversation is not acceptable. Our email address is: reodana@outlook.com and texts should be sent to 504-905-7227.

INSHORE FISHING:

Included: Licensed & Insured Guides, rods & reels, tackle, dead bait, fuel, ice for lunch/drinks, ice chest is provided on boat

Not Included: Fishing License (\$20 per angler), fish cleaning cost (average \$35 per day), live bait cost (average per day \$75.00), lunch & drinks, packaging & shipping, and Tips.

NOTE: You will be charged the fair market value if any careless or neglectful behavior results in broken equipment.

WE ABSOLUTLY DO NOT GO OUT IN THE FOG

TARPON & TOURNAMENT TRIPS: Fuel cost is extra

FISH CLEANING FOR INSHORE: The best way to manage fishing cleaning is for you and/or your guide to drop them off at the Venice Marina fishing cleaning station and fill out the required info and make sure you get a copy of the gold ticket. This way you can pay and pick up your fish. If you need the fish cleaning cost added to your final bill, please let Dana or Chris know and we will take care of it.

Please be advised if you decide to use the Venice Marina shipping services, ship ask your own risk. REO is not responsible for any items lost, damaged or problems with your items. IT IS VERY EXPENSIVE

Dana or your captain will touch base with you the day before your scheduled trip to discuss times and where to meet.

Fishing License: All anglers are responsible for purchasing a resident or non-resident license. Please go to <http://www.wlf.louisiana.gov> (3-day charter pass saltwater).

If you have a resident fishing licensing you do not need to purchase the additional 3-day charter pass. Kids 17 and under do not require a fishing license.

Common things needed on fishing trip:

- Sea-Sickness pills (if you have been sea sick before or if you are not sure if you will get sea-sick)
- Sunglasses
- Zip Locks and an ice chest to take home your catch in.
- You must provide your own food and drinks for the day.
- Good Boat Shoes
- Comfortable clothes
- Rain Gear
- Sunscreen
- Absolutely no crocks or bare feet!!!!

If you have children 16 in under in your party, they will have to always wear a life jacket on the boat. REO has different sizes of life jackets and will try to accommodate your party. If you have a life jacket that fits your child correctly, please bring it along if you can.

ALCHOL & ILLEGAL DRUG POLICY:

Hard liquor or Illegal drugs are prohibited on boats, no exceptions. Customers may bring beer; we do not tolerate over-drinking or erratic behavior. If the captain believes an individual has had too much to drink, the captain has the right to curtail alcohol consumption by that individual. The captain may terminate the fishing trip at any time, without refund, if one or more individuals become intoxicated or uncontrollable. In addition, no individual(s) will be allowed to board the REO vessels before a trip if he/she arrives at the dock intoxicated or under the influence of any illegal substance & also will forfeit the price of the trip. The full cooperation of every REO customers is expected and appreciated. All members of the fishing party agree to hold River End Outfitters and its associates, solely and jointly, harmless for any accidents, injury or contracted illness sustained during their fishing charter and on the loading dock.